Dell Wyse Windows 10 IoT Enterprise for Latitude 5280 Mobile Thin Client

BIOS Upgrade Guide



NOTE: A NOTE indicates important information that helps you make better use of your product.	
CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the p	roblem.
MARNING: A WARNING indicates a potential for property damage, personal injury, or death.	
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Notes, cautions, and warnings

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Introduction

This document provides the steps to update the BIOS on a Dell Wyse Windows 10 IoT Enterprise for Latitude 5280 mobile thin client. You can update the BIOS by using one of the following:

- · Wyse Device Manager server
- · System Center Configuration Manager (SCCM) server
- USB drive

(i) NOTE: The build number of the BIOS is represented as 1.x.x. The value of x is not constant and changes with every update to the build. The build number displayed in the images is for reference only and the build number on your system may vary.



Upgrading the BIOS by using the WDM server

(i) NOTE: Ensure that you are using WDM server setup v5.7.2 or later

- 1 Download the WDM BIOS package from support.dell.com.
- 2 Extract and store the file in your local repository or the WDM server.
- 3 Log in to the WDM server.
- 4 Click **Applications > Other Packages**, and then click the plus icon.

The **Dell Wyse Device Manager** screen is displayed.

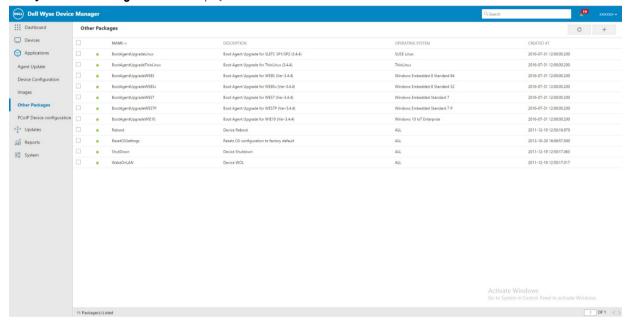


Figure 1. Dell Wyse Device Manager

- 5 Click download.
- 6 Double-click the downloaded package.

The WDM Package Registration Utility screen is displayed.



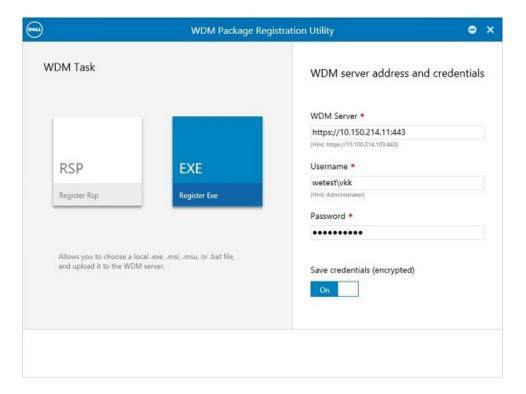


Figure 2. WDM Package Registration Utility

- 7 Click **EXE** and navigate to the folder where the BIOS package is located.
- 8 Select the target client operating system and enter the command line parameters /s/r.
- 9 Click **Upload**.

The BIOS package is registered under Other Packages

The **EXE file selected** screen is displayed.

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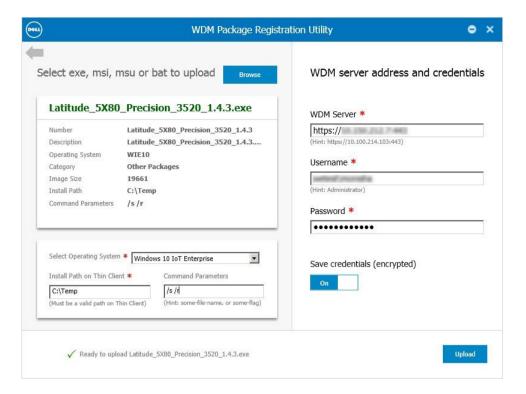


Figure 3. EXE file selected

10 After the upload process is complete, close the window.

The Package details screen is displayed

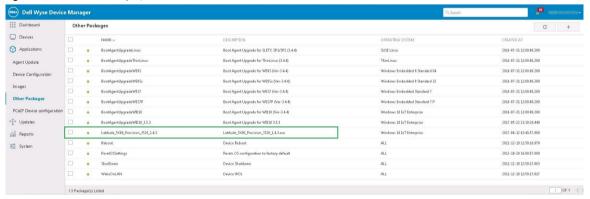


Figure 4. Package details

11 Click **Devices** and select the devices that require an update, and then click **Update**.

The **Devices** screen is displayed



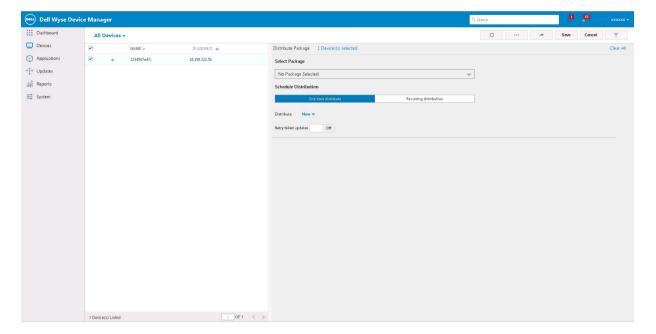


Figure 5. Devices

- 12 In **Select package**, click **Other Packages** and then select the registered BIOS package.
- 13 Click **Save**.

The **BIOS Flash Package** screen is displayed.

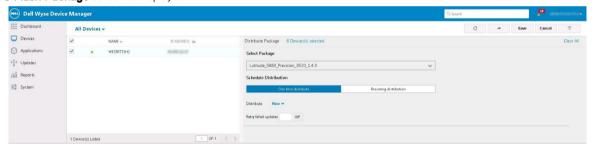


Figure 6. BIOS Flash Package selected

The client restarts and upgrades the BIOS.



Upgrading the BIOS by using the SCCM server

i NOTE: Ensure that you use SCCM server 2016 R2 or later

To create a package, do the following:

- 1 Download the WDM BIOS package from support.dell.com
- 2 In Configuration Manager Content Source Share, create a folder with the name Packages.
- 3 Copy the installation package to the Packages folder.
- 4 Open the System Centre Configuration Manager console and go to Software Library > Application Management > Packages.
- 5 Click Packages and select Create Package.

The **WDM** screen is displayed.

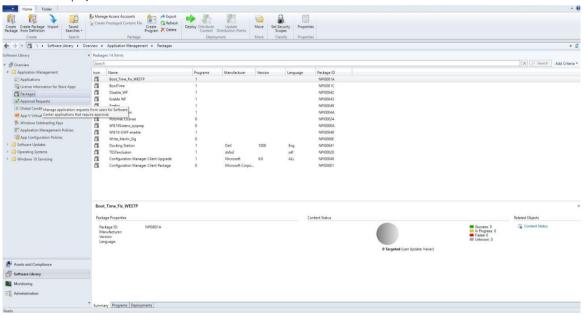


Figure 7. WDM Interface

The Create Package and Program Wizard screen is displayed.



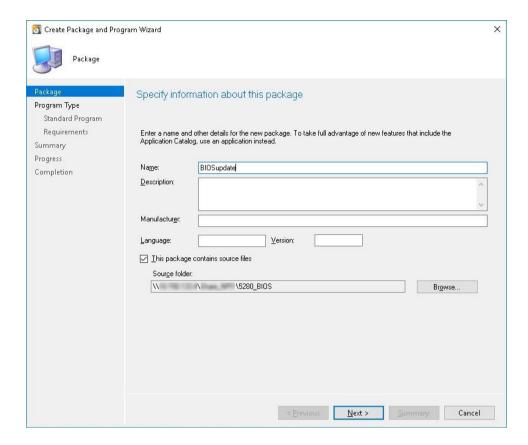


Figure 8. Create Package and Program Wizard

6 Click **Next**.

The **Program Type** screen is displayed.



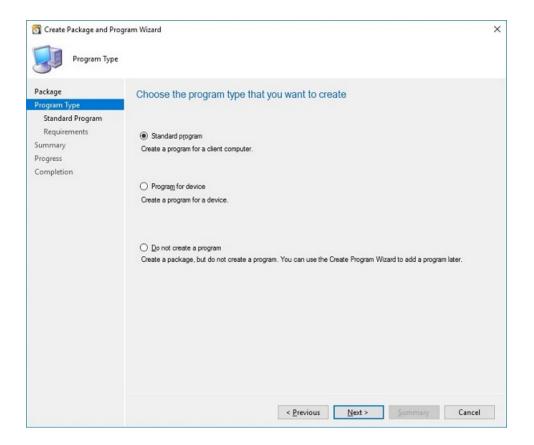


Figure 9. Program Type

7 Select **Standard Program** and click **Next**.

The **Standard Program** screen is displayed.



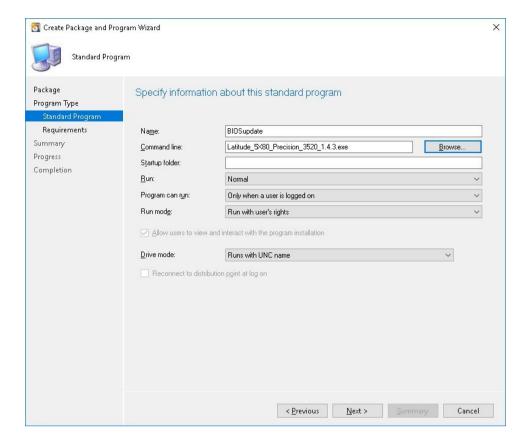


Figure 10. Standard Program

- 8 In the **Standard Program** package, enter the package name.
- 9 In the **Command Line** field navigate to the folder where the BIOS executable file is located, and select it.
- 10 Click **Next** to continue.

The **Requirements** screen is displayed.



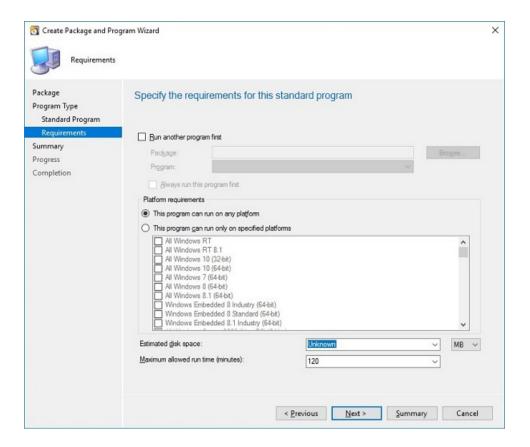


Figure 11. Requirements

11 Click **Next** to continue.

The **Summary** screen is displayed.



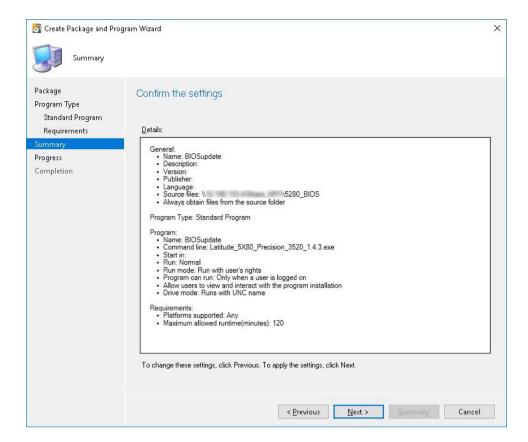


Figure 12. Summary

- 12 Verify whether all the information is correct.
- 13 Click **Next** to continue.

The **Completion** screen is displayed.



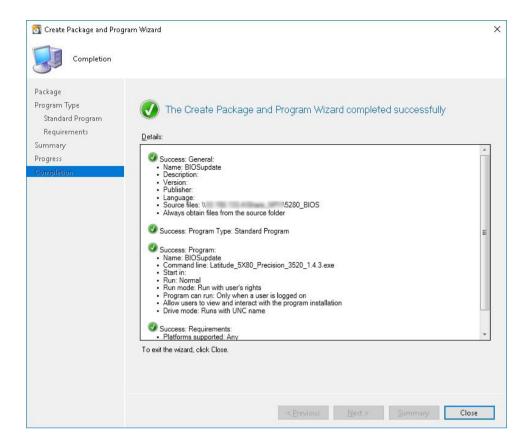


Figure 13. Completion

- 14 Click Close.
- 15 Right-click the package created, and select **Distribute Content**.

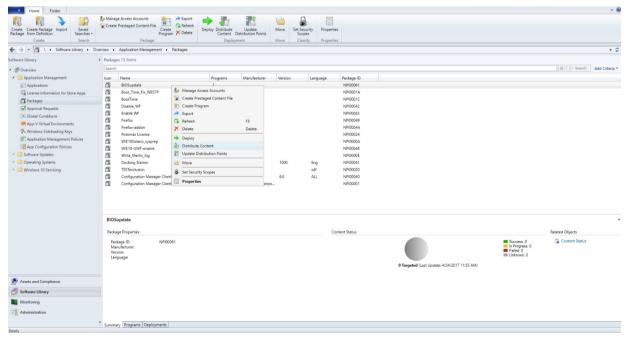


Figure 14. Distribute Content

- 16 After the package content is distributed, check if the status of the package turns green.
- 17 Add the client to the domain and verify if it is displayed on the SCCM server screen.



- In the target client where you want to upgrade the BIOS, go to **Assets and compliance** > **devices** and check the MAC id of the client. Add the device to the device collection.
- 19 Deploy the BIOS package to the created device collection. The client restarts and upgrades the BIOS.



Upgrading the BIOS by using the USB drive from the operating system

To upgrade the BIOS by using the USB drive from the operating system, do the following:

- 1 Download the BIOS binary file to the thin client. The executable file can also be copied and run from a USB key.
- 2 Run the file.
- 3 Click Ok.

The client restarts and upgrades the BIOS.



Upgrading the BIOS by using the USB drive through the BIOS boot menu

To upgrade the BIOS by using the USB drive through the BIOS boot menu, do the following:

- 1 Copy the downloaded executable file to a USB drive.
- 2 Plug-in the USB drive into any USB port.
- 3 Turn on the system.
- 4 On the Dell logo screen, press <F12> key to access the boot menu.
- 5 In Other Options select BIOS Flash Update.
- 6 Navigate to the downloaded executable file and click Ok.
- 7 Verify the existing system BIOS information and the BIOS update information.
- 8 Click Begin Flash Update.
- 9 After you review the warning message, click **Yes**.
 The client restarts and upgrades the BIOS.

